



Request for Consultant Services Proposal (RFP)

Solicitation Title:	Safeguarding Consultant
Solicitation Number:	APRO-MENTARI-003
Submit Proposal to:	procurementth@fhi360.org
Date of Issue of RFP:	July 31, 2024
Date Proposal Due:	August 9, 2024
Method of Submittal:	
Respond via e-mail with attached document in MS Word / pdf format. Please put "Safeguarding Consultant - APRO-MENTARI-003" in the email subject line.	
Quote Validity:	
The Consultant agrees to hold the prices in its offer firm for 60 days from the date specified for the receipt of offers unless another time is specified in the addendum of the RFP.	

Background

The USAID MENTARI-Primary Health Care (MENTARI-PHC) is a five-year project that aims to improve the access, quality, and management of primary health care (PHC) in 15 districts in the two provinces of South Sulawesi and East Java by scaling up an approach to improving health governance, strengthening learning, and engaging communities and civil society in primary health care. MENTARI-PHC supports the Government of Indonesia (GOI), especially the Ministry of Health (MoH), in rolling out *Integrasi Layanan Primer (ILP- "Integrated Primary Health Care")*, which MOH launched in August 2023 as part of the health transformation agenda, moving from curative to preventive care.

MENTARI-PHC aims to achieve the GOI's PHC's transformative agenda in the targeted districts in East Java and South Sulawesi by 2029. USAID MENTARI-PHC will deliver the objective through three intermediate results: IR 1: *"Improved sustainable access to quality-of-service delivery across the continuum of care/life cycle"* through improvement of referral systems and community care networks for all citizens; IR 2: *"Enhanced PHC learning to improve program and policy"* by addressing critical challenges for PHC implementation and adopting best practices; and IR 3: *"Improved management and performance of health systems to enable and sustain PHC in Indonesia"* through better governance of PHC services with strengthened community engagement and social accountability.

MENTARI-PHC is implemented by Muhammadiyah's public health unit, MPKU, with FHI 360 as a sub-awardee who will strengthen MENTARI-PHC work by building MENTARI-PHC

team's capacity to successfully manage direct USAID funding and support community empowerment and multi-stakeholder engagement to improve primary health care in Puskesmas and Posyandu, under IR 2 and 3 above. The active involvement of community members in the health sector has shown to improve primary health care services by providing better outreach putting social pressure on health workers to meet local expectation and provide concrete data and user-informed health solutions.

To support MPKU and local implementing partners, FHI 360 will provide advanced training and mentoring. FHI 360 is now looking for a Safeguarding Specialist Consultant to support the MPKU's Award Management Team (AMT) and MENTAR-PHC's Program Management Team (PMT) in developing safeguarding procedure and integrated the procedure in program implementation and within Muhammadiyah's system.

USAID defines safeguarding as the implementation of preventative, protection, and compliance measures for populations that may be at increased risk of harm. This harm includes but is not limited to sexual exploitation and abuse, child abuse, exploitation, and neglect, and trafficking in persons. USAID's partners are responsible for closely checking and complying with existing safeguarding requirements, and integrating safeguarding frameworks into programming and operations and should cultivate respectful, inclusive, and safe environments in their programs and workplaces.

This consultancy is subject to project award and funding.

Scope of Work (SOW)

- Facilitate training on safeguarding principles and its urgency in program implementation.
- Develop document of safeguarding procedure of MENTARI-PHC that integrated within Muhammadiyah's system.
- On request, provide mentoring and support on safeguarding to MENTARI-PCH stakeholders.

Deliverable/Milestone

- MENTARI-PHC safeguarding procedure that are in line with both USAID, Government of Indonesia and Muhammadiyah's policies
- Training syllabi and modules
- Report on training including material's training

Location of Work: Remote in Indonesia.

Travel: N/A

Qualifications:

- Minimum of Bachelor's degree in a social science or social development field, or equivalent experience.

- At least 5 years of experience in assisting local CSO in developing safeguarding procedure.
- Solid understanding on safeguarding principles.
- Prior experience on child protection and sexual abuse program.
- Having experience and working with Local CSO and Government of Indonesia such as the Ministry of Women and Child Protection.
- Articulate, professional and able to communicate in a clear, positive manner with clients and staff.
- Excellent written and oral communication in Bahasa Indonesian and English is preferred.

Evaluation Criteria: Proposals will be evaluated in accordance with the following criteria:

Area	Indicators	Scale
Qualifications	<ul style="list-style-type: none"> • Minimum of Bachelor’s degree in a social science or social development field, or equivalent experience. 	35 (Max. Points)
Experience	<ul style="list-style-type: none"> • At least 5 years of experience in assisting civil society organizations and other local stakeholders in developing safeguarding procedure. • Solid understanding on safeguarding principles. • Prior experience on child protection and sexual abuse program. • Having experience and working with Local CSO and Government of Indonesia such as Ministry of Women and Child Protection. 	45 (Max. Points)
Cost	<ul style="list-style-type: none"> • Daily rate in IDR 	20 (Max. Points)
Total		100 points

Timetable and Address for Submission

Proposals are due no later than 5:00 PM on August 9, 2024. Required documentation listed below must be e-mailed to procurementth@fhi360.org

Required Documentation: Proposals must include the following components:

- Applicant’s CV
- Cover letter outlining experience

- Proposed daily rate in IDR; and
- 2 references, including contact information.

FHI 360 Disclaimers

- FHI 360 may perform a background check on any selected Consultant candidates.
- FHI 360 may cancel the solicitation and not award.
- FHI 360 may reject any or all responses received.
- Issuance of the solicitation does not constitute an award commitment by FHI 360
- FHI 360 reserves the right to disqualify any offer based on failure of the offeror to follow solicitation instructions.
- FHI 360 will not compensate any offeror for responding to solicitation.
- FHI 360 reserves the right to issue award based on initial evaluation of offers without further discussion.
- FHI 360 may choose to award only part of the activities in the solicitation, or issue multiple awards based on the solicitation activities.
- FHI 360 reserves the right to waive minor proposal deficiencies that can be corrected prior to award determination to promote competition.
- FHI 360's supplier terms and conditions can be found [here](#) while our consultant terms and conditions can be found [here](#)

Women are encouraged to apply.